

FOR IMMEDIATE RELEASE

APRIL 4, 2019

JAZZ FEST REFUND – THE ROLLING STONES TICKETS PURCHASED AT THE MERCEDES-BENZ SUPERDOME OR SMOOTHIE KING CENTER

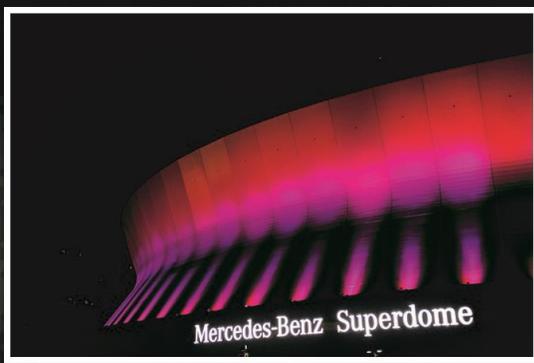
Tickets Purchased at Superdome or Smoothie King Center

Tickets purchased at the Mercedes-Benz Superdome or Smoothie King Center can be returned for a full refund of the purchase price, including fees. **Refunds will take place at the Smoothie King Center box office beginning on April 10 during normal business hours (9:00 AM – 4:30 PM Monday – Friday), plus the ticket office will also be open on Saturday, April 13 from 10:00 AM – 5:00 PM.**

Please Note: Ticket holders may seek their refund beginning on April 10 or anytime thereafter during normal box office hours. There is no deadline.

- Only tickets purchased from Smoothie King Center/Mercedes-Benz Superdome will be refunded at this location
- Purchaser must bring ALL tickets to be refunded with them
- Tickets will be refunded for the full purchase amount, including fees
- If tickets were purchased with CASH, the refund will be given in CASH
- If tickets were purchased with a credit card, the refund will be issued back to the credit card used to purchase the tickets. The original credit card used MUST be presented, along with the tickets, to receive this refund. NO Cash refunds will be given to purchases made with a credit card.
- Only May 2nd day-specific tickets are refundable
- Complimentary parking is available in Lots 3 / 3A. [Click here for a campus map.](#)
- Upon receiving the refund, patrons may purchase tickets for any other day of Jazz Fest, including the rescheduled May 2 show which will feature Widespread Panic, or any other event at the Smoothie King Center or Superdome (all subject to availability).

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About SMG

Founded in 1977, SMG provides management services to 243 public assembly facilities including convention and exhibition centers, arenas, stadiums, theaters, performing arts centers, equestrian facilities, science centers and a variety of other venues. With facilities across the globe, SMG manages more than 19 million square feet of exhibition space and more than 1.5 million sports and entertainment seats. As the recognized global industry leader, SMG provides venue management, sales, marketing, event booking and programming, construction and design consulting, and pre-opening services for such landmark facilities as McCormick Place & Soldier Field in Chicago, Moscone Convention Center in San Francisco, Houston's NRG Park and the Mercedes-Benz Superdome in New Orleans. SMG also offers food and beverage operations through its concessions and catering companies, currently serving more than 140 accounts worldwide. For more information, visit www.smgworld.com.